

X-RAY SUBMISSION AND RETURN POLICY

Cigna Dental Care® Network Specialists

The chart below shows procedures for which all **Cigna Dental Care Network Specialists** are required to submit radiographic images (X-rays). For the return of radiographic images, you must include a self-addressed stamped envelope. When submitting claims electronically, radiographic images can be submitted using standard EDI 275 attachment transactions through your clearinghouse, National Electronic Attachment (NEA) *FastAttach*® or DentalXChange ClaimConnect™. When submitting a claim for any implant-related codes, please submit a complete series of radiographic images.

Please note that **Cigna Dental Care Network General Dentists do not need to send in radiographic images** or pre-authorize services that they will perform. There are no deductibles or annual maximums on the Cigna Dental Care plan.

Cigna Dental Care Network Specialists Procedure Codes that Require Submission of Radiographic Images (X-rays)*

Endodontic Therapy Service Codes

D3310 D3320 D3331 D3332 D3333

Periodontic Service Codes

D4249 D4260 D4261 D4341 D4342 D4346

Endodontic Retreatment Service Codes

D3346 D3348 D3352 D3355 D3357
D3347 D3351 D3353 D3356

Implant Service Codes

D6010 D6013 D6101 D6102 D6103 D6104
D7994

Apicoectomy/Periradicular Service Codes

D3410 D3421 D3425 D3426 D3428
D3429 D3430 D3431 D3432 D3471
D3472 D3473

Oral and Maxillofacial Surgery Service Codes

D7140 D7230 D7250 D7320 D7472 D7922
D7210 D7240 D7310 D7321 D7473
D7220 D7241 D7311 D7471 D7485

*Cigna reserves the right to request additional radiographic images on these and other procedures as deemed necessary for claims payment.



Please note: If any information contained in this Radiographic Image (X-ray) Submission and Return Policy is different from, or in any way conflicts with, the terms of your Network Dentist Agreement and/or any Cigna Dental Office Reference Guide(s), then the terms of the Network Dentist Agreement, and/or the appropriate Cigna Dental Office Reference Guide(s) will supersede the information in these guidelines.

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